



Client Interview Questions – End of Project

Thank you to Christi Barbour or *Barbour Spangle Design* for sharing the list of questions she asks clients at the end of each project.

Client Name:

Date of Review:

1. What contributed to your decision to hire us?
2. What was your favorite part about working with us?
3. At any point did we disappoint you, and if so how?
4. Please rate your level of satisfaction with each phase of your project.

On a scale of 1-5 (1 = disappointed // 5 = exceeded expectations)

- a. Phase I 1 2 3 4 5
 - b. Phase II 1 2 3 4 5
 - c. Phase III 1 2 3 4 5
 - d. Phase IV 1 2 3 4 5
5. Please rate your experience with our team: 1 2 3 4 5
 6. Do you have any further insights about your experience with us?
 7. Please rate how likely you are to hire us for your next project: 1 2 3 4 5
 8. Please rate how likely you are to recommend us to someone else: 1 2 3 4 5